

# Welcome

Thank you for choosing the Neonatal Medical Home (NMH) at The University of Kansas Health System. Our providers partner with you to provide your child with comprehensive care to meet his or her medical, nutritional, neurological, developmental and psychosocial needs. Our goal is to develop and maintain a long-term, healing relationship with you to keep your child as healthy as possible. Using a streamlined, patient-centered approach to wellness ensures you receive as much service as possible within each appointment.

Your commitment to our medical home practice will provide your child with an expanded type of care. We will work with both you and other healthcare providers as a team to take care of your child. You will also have access through phone and secure email.

Our responsibilities to you and your child:

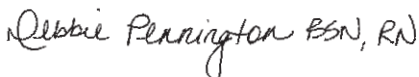
- To coordinate your child's care across multiple specialties
- To address questions and concerns about your child's care
- To communicate treatment goals and priorities about your child's care
- To communicate clearly with you so you understand your child's condition(s) and all your options about your child's care
- To empower and provide evidence-based care for your child
- To give you information about classes, support groups or other services that can help you learn more about your child's condition and staying as healthy as possible

Your responsibilities to the NMH for your child:

- To keep scheduled appointments for your child or call to reschedule or cancel as early as possible
- To be active in your child's care
- To provide comprehensive medical history about your child
- To inform us of any changes in your child's health and barriers to meeting health goals
- To have an understanding of treatment goals and priorities and ask questions about your child's care
- To follow the plan that we have agreed is best for your child's health

We look forward to providing care for your child up to age 5, when you may transition care to a pediatric or family provider. If you have any questions, please feel free to contact me at 913-588-6337.

Sincerely,



Debbie Pennington, BSN, RN  
Neonatal Medical Home  
Clinical Program Coordinator