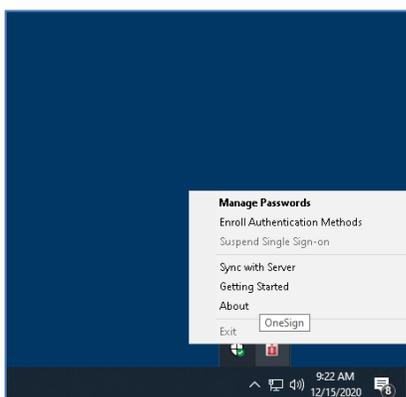
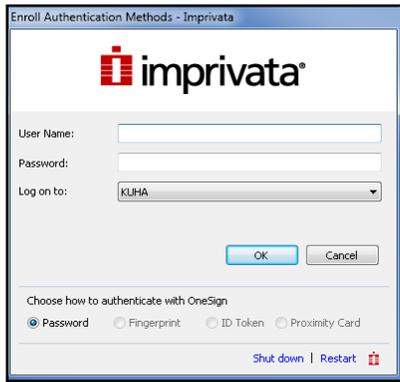


Process for Setting up a Replacement Personal Phone for Providers

- 1. What model of phone is your replacement device? (iOS/Android)**
- 2. Install Microsoft Intune (Company Portal) on your new Phone from the App Store or Google Play**
 - Detailed instructions can be found here: [Mobile apps and devices \(kansashealthsystem.com\)](https://www.kansashealthsystem.com/mobile-apps-devices) under the section "Install Intune company portal"
 - [iOS, 12.2+](#) (PDF)
 - [iOS, below 12.2](#) (PDF)
 - [Android](#) (PDF)
- 3. Install Duo Multi-Factor Authentication on your new phone. (HITS Assistance Required)**
 - Search for "Duo Mobile" in the App Store or Google Play store, and install the mobile app.
 - Once it is installed there are 2 ways to get it setup:
 - 1) Call the Service Desk and ask them to remove your old phone from the account. It can then be added again by going to the site: www.kumc.edu/MFA
Or
 - 2) If using the same phone number, call the Service Desk and ask them to send you a registration link text message. (you must have cellular service for this option) Go to the text message and click on the link.
- 4. Was your previous phone used for Imprivata E-Prescribe? (HITS Assistance Required)**
 - If not previously used, enter a ticket in [MyIT](#) and a Desktop Technician will help setup fingerprints and the Imprivata ID Mobile App.
 - **2 forms of ID will be required during setup (Health System/University Badge will count as one)
 - If yes, download the Imprivata Id app from the Microsoft Intune (Company Portal) app, installed on your phone from step 2 listed above.
 - Call the service desk for guided support or follow the self enrollment options below.
 - Locate a computer with the Imprivata and fingerprint reader installed:
 - A) Right-click on the Imprivata icon in the system tray, (bottom right-hand side of the screen) and click "Enroll Authentication Methods."



- B) The user will sign into Imprivata with their username and password.



- C) Select Enroll your Imprivata ID

Enrolled authentication methods

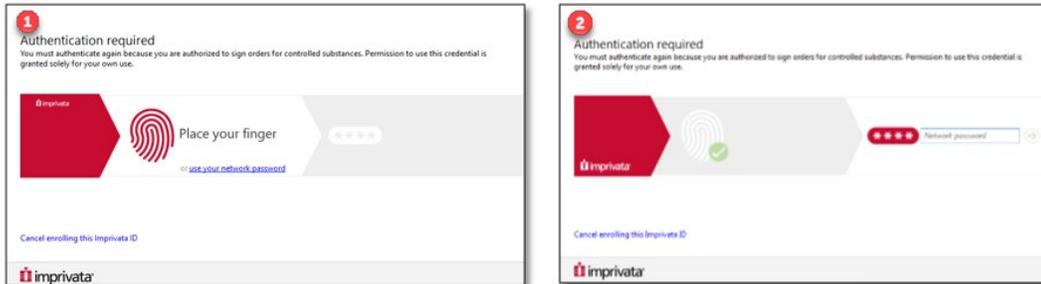


- D) Select "Enroll another Imprivata ID"

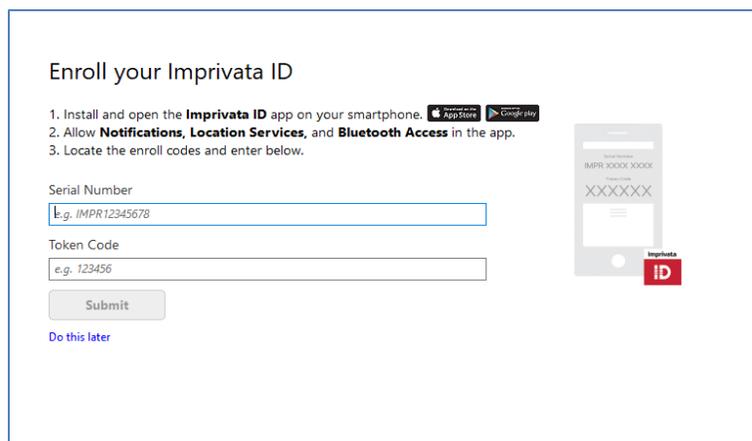
Manage your Imprivata IDs

iPhone 6s Plus	IMPR21116576	Enabled for EPCS	Remove
Enroll another Imprivata ID			

- E) You will be prompted to validate two-factor authentication credentials that were previously enrolled.
- F) Place your fingerprint on the fingerprint reader
- G) Enter your network password



- H) Open the Imprivata Id app on your phone. Enter the Serial Number and Imprivata ID found in the app on your device and select “Submit.”



- G) Installation of Imprivata ID is now complete on your mobile device.

5. Install AMS Connect App (Used for paging and other secure clinical messaging)

- Install guide: [iOS](#) | [Android](#) (PDF)

6. Install Epic Canto App (Used by providers for smartphone access to Epic/O2)

- Install guide: [iOS](#) | [Android](#) (PDF)
- [Installation video](#)

7. Install Nuance Dragon App (Used by providers for voice recognition for clinical documentation)

- Install guide: [iOS](#) | [Android](#) (PDF)

8. Install VoalteMe App (Used by providers and inpatient units for secure clinical communication)

- Install guide: [iOS](#) | [Android](#) (PDF)
- [Installation video](#)

9. Install QGenda App (Used by providers and support staff for provider scheduling)

- Install guide: [iOS](#) | [Android](#) (PDF)
- [Installation video](#)

10. For other mobile applications and documentation, please visit our Mobile Device Website for Install instructions [here](#).