

AMS Connect is our Health System enterprise-wide, secure, mobile paging solution.



Install AMSConnect

Users must be provisioned by the Pager Warehouse at The University of Kansas Health System. This must be done after the Intune install and prior to end user attempting to login into AMSConnect. Users should log into AMSConnect once they have received an email from the Pager Warehouse. Provisioning may take up to 24 hours or less to occur.

AMSConnect Provisioning Steps

- Manager requests for physical pagers (physical pagers required)
 - Please complete the <u>Add or Remove from paging request.docxform</u> and email it to the Pager Warehouse (<u>pagerwarehouse@kumc.edu</u>).
- Manager requests for pager number **ONLY** (no physical pager required)
 - Please send an email to Pager Warehouse (pagerwarehouse@kumc.edu) and include the below information for person requiring a pager number:
 - Name (person needing pager number):
 - Email:
 - Username:
 - Dept Name / Cost Center:
 - Paging Account Identifier (Account# /Name): F1-22520 / KUMed Hospital Authority
 - Indicate "No physical pager required"

General Info

- Pager Warehouse Contact Info:
 - Phone number: 913-588-2337
 - Email: pagerwarehouse@kumc.edu
- ITS Service Desk
 - Phone number: 913-945-9999 (Option 1)
 - Log MyIT ticket: <u>Report O2 Issue</u> (Follow link and complete the form)
 - Email: <u>hits_servicedesk@kumc.edu</u>

1. Launch **Comp Portal 4** on your device.

To comply with hospital policies and ensure patient safety, Microsoft Intune (Comp Portal) is required on your personal device prior to installing this hospital app. If your device is lost or stolen, hospital apps can be removed. For instructions on installing Intune, please refer to the <u>Intune Install</u> tip sheet.

- 2. Tap View All Apps.
- 3. Select **AMSConnect** and **Install** (this may take a few minutes.



4. Tap Install.

| App Ins | tallation |
|---|------------------------------|
| University of Kansas Medical | |
| Center is about to install and | |
| manage the app from the | o "AMSConnect" App Store. |
| Your iTunes account will not be charged for this app. | |
| Cancel | Install |

Note: If install seems slow, swipe down to refresh. It will say pending or downloading, but it should be downloaded, and you can continue the install process.

Sign into AMSConnect

- 1. Open AMS Connect app.
- 2. At first login, enter your kumc email address and select Log In with Institution.



3. Search for your institution The University of Kansas Hospital and select Continue.



4. On **The University of Kansas Health System page** enter your kumc email address and select **Next** to initiate DUO Push Notification.

| Cancel The University of Kansas Health | |
|---|----------------|
| THE UNIVERSITY OF KANNAN HEATTH SYSTEM | |
| Single Sign-On | |
| Email Address | |
| 1 | |
| | |
| Next | |
| | Secured by Duo |

5. Enter kuha password and select Log In to initiate DUO Push Notification.

| Cancel The University of Kansas Health |
|--|
| THE UNIVERSITY OF KANNAS HEALTH SYSTEM |
| |
| Single Sign-On |
| @kumc.edu edit |
| Password |
| ••••• |
| Log in |
| Secured by Duo |

6. Approve DUO Push Notification.





7. Select Allow to receive Notifications from AMSConnect.



8. Select **Allow** to receive Critical Alerts from AMSConnect.



FOR MORE INFORMATION CONTACT:

Health System Help Desk | Phone 913-945-9999 option 3 MyIT