

Configure Citrix Workspace for Mac

This article details the process to configure Citrix Workspace for your personal device. This update is due to a change in the system which introduced a new web address, <https://citrix.kumed.com>.

Before You Begin

1. Enroll in Multi-Factor Authentication (MFA). [Click here](#) to enroll in MFA.
2. Install the Citrix Workspace application. [Click here](#) and select your computer's operating system to install Citrix Workspace. The page will show a list to choose from like this:

Citrix Workspace App

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- Workspace app for Windows
- Workspace app for Mac
- Workspace app for iOS
- Workspace app for Linux
- Workspace app for Android
- Workspace app for Chrome

Configure Citrix Workspace for Mac

To follow video instructions, double-click the below icon:

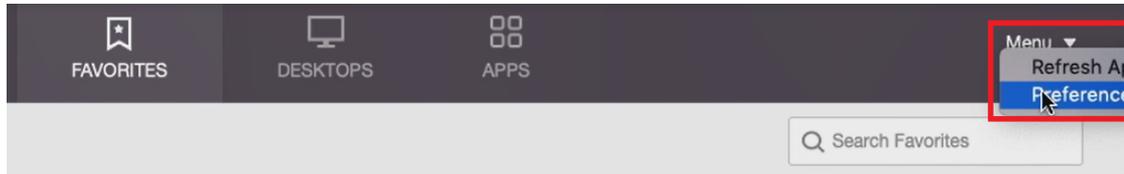


Configuring Citrix Workspace or Recie'

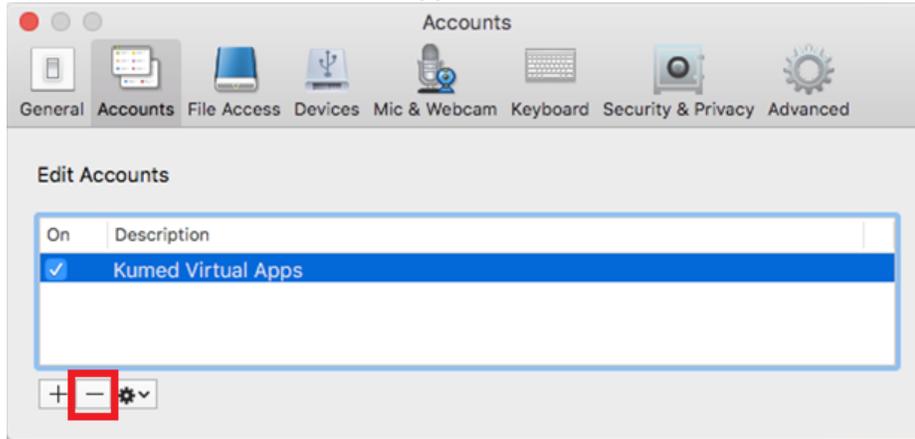
1. Open the **Citrix Workspace** app.
 - a. If this is the first time using Citrix Workspace, [click here to skip to step 7](#).
2. Click **Menu** in the upper right corner.



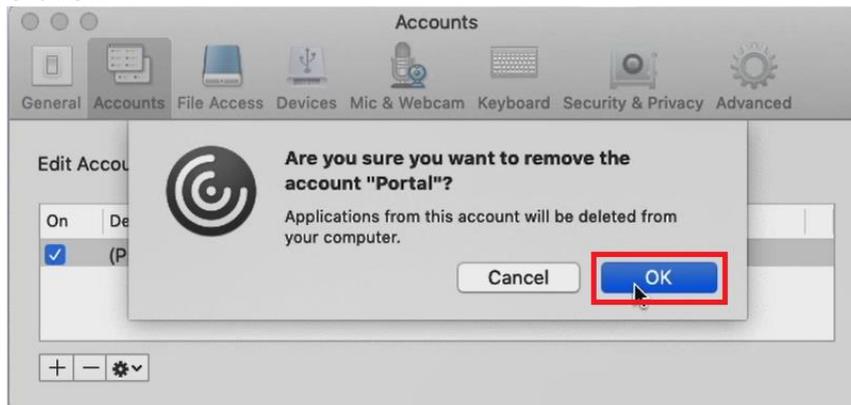
3. Click **Preferences**.



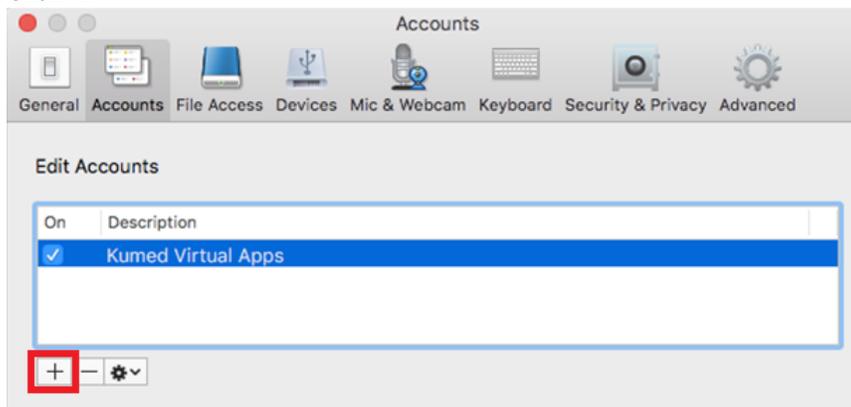
4. Click **-** to remove **Kumed Virtual Apps**.



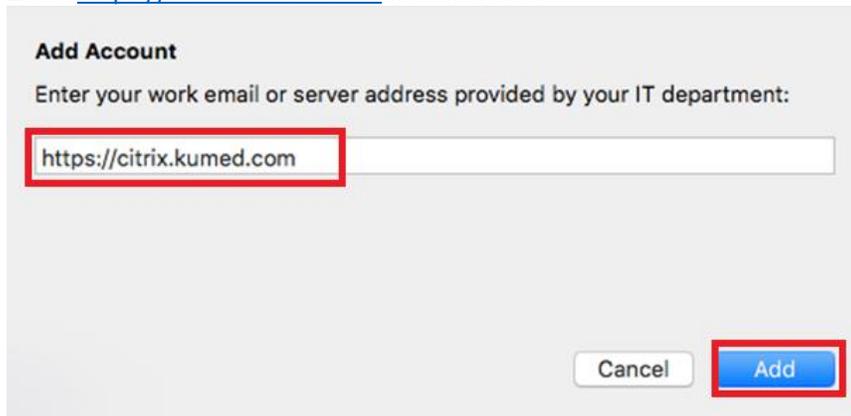
5. Click **OK**.



6. Click **+**.



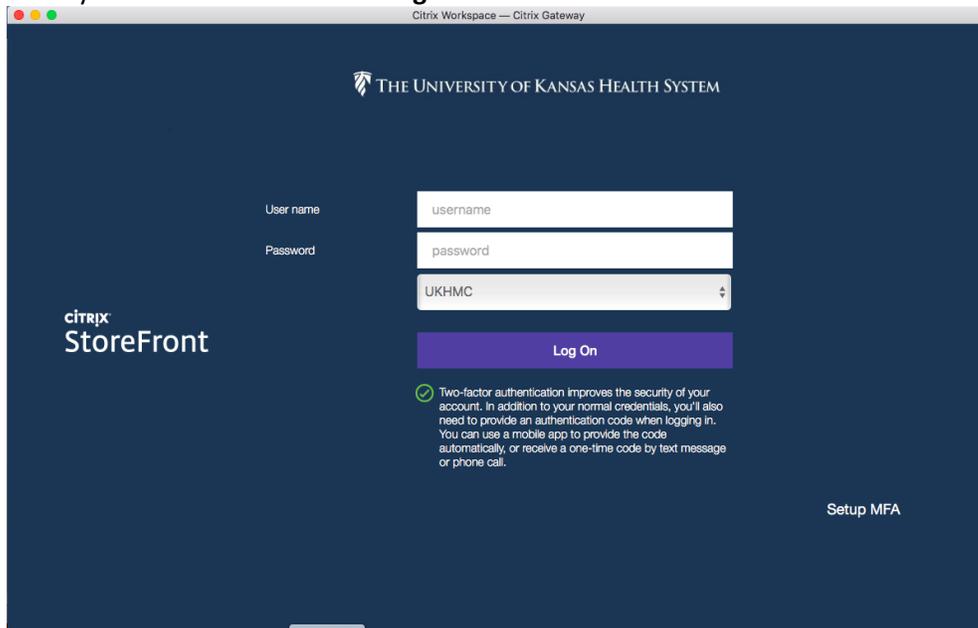
7. Enter <https://citrix.kumed.com> and click Add.



Add Account

Enter your work email or server address provided by your IT department:

8. Enter your credentials and click **Log On**.



Citrix Workspace — Citrix Gateway

THE UNIVERSITY OF KANSAS HEALTH SYSTEM

User name

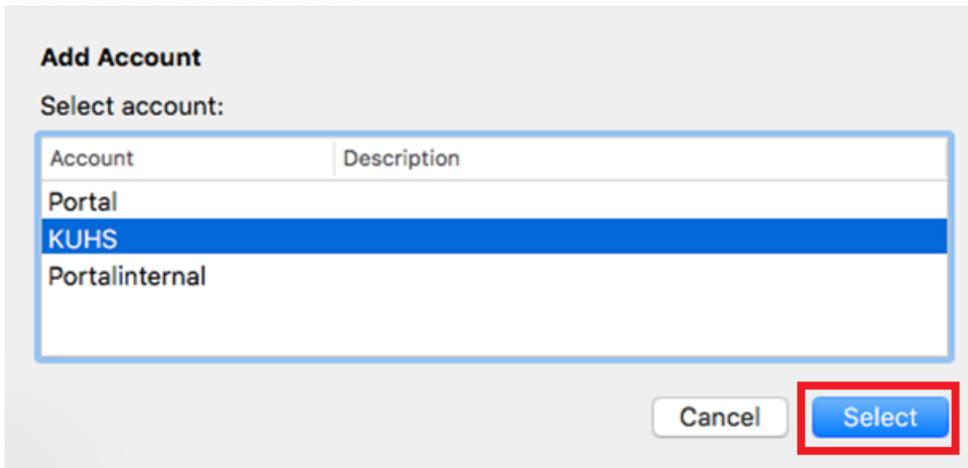
Password

 Two-factor authentication improves the security of your account. In addition to your normal credentials, you'll also need to provide an authentication code when logging in. You can use a mobile app to provide the code automatically, or receive a one-time code by text message or phone call.

[Setup MFA](#)

9. Confirm with MFA.
 - a. You will receive a prompt on the device you used to enroll in MFA. The prompt you receive depends on the enrollment method: phone call, text message, or a push notification asking to approve or deny the sign on.

10. Choose KUHS and click **Select**.



11. The **Accounts** page will look like this. Close this window.



12. Your available applications and services will appear on the **Citrix StoreFront** screen and are ready to be used.

