

# PATIENT RIGHTS DOCUMENT

## As a patient at The University of Kansas Hospital – Marillac Campus, you have the right:

- To read or have this list of rights read to you and explained to you as often as you want.
- To know the name, identity and professional status of all persons providing services to you and to know the physician who is primarily responsible for your care.
- To receive complete and current information concerning your diagnosis, treatment and prognosis in terms that you can understand.
- To have access to all information contained in your medical record.
- To an explanation in terms you can understand of any proposed procedure, drug or treatment. The explanation should include a description of the nature and purpose of the procedure, drug or treatment; the possible benefits; the serious side effects, risks or drawbacks that are known; potential costs; problems related to recovery; and the likelihood of success. The explanation should also include discussion of alternative procedures or treatments.
- To accept or refuse any procedure, drug or treatment, and to be informed of the consequences of any such refusal. If there is conflict between you and your parents/guardian regarding your exercise of this right, you and your parents/guardians may need to participate in conflict resolution procedures.
- To formulate advance treatment directives and to expect that these directives will be honored.
- To select a surrogate decision maker to participate in making healthcare decisions on your behalf in the event you lose the capacity to make decisions.
- To personal privacy. Care discussion, consultation, examination and treatment will be treated confidentially.
- To expect that all communication and records related to your care will be treated confidentially.
- To assist in obtaining consultation with another physician regarding your care. This consultation may result in additional costs to you or your family.
- To request a consultation with the hospital/medical staff Pediatric Ethics Committee regarding ethical issues involved in your care.
- To be transferred to another facility at your request or when medically appropriate and legally permissible. You have a right to be given a complete explanation concerning the need for and alternatives to such a transfer. The facility to which you will be transferred must first accept you as a patient.
- To know if your care involves research or experimental methods or treatment. You have the right to consent or refuse to participate.
- To voice complaints regarding your care, to have those complaints reviewed and, when possible, resolved without fear of any harm or penalty to yourself. You have the right to be informed of the response to your complaint.
- To expect reasonable continuity of care and to be informed by caregivers of realistic patient care options when hospital care is no longer appropriate. You have the right to participate in this discharge planning process.
- To examine your bill and receive an explanation of the charges regardless of the source of payment for your care.
- To be informed of any hospital policies, procedures, rules or regulations applicable to your care.
- To confidential, uncensored, private communication that includes letters, telephone calls and personal visits with an attorney, personal physician, clergy, Department of Social and Rehabilitative Services staff or other individuals unless restriction of such communication is clinically indicated and is documented in your patient's record.

If you have any questions regarding these rights or wish to voice a concern about your rights, you may contact the Patient Relations office by calling **913-588-1290**.

*Note: The University of Kansas Hospital – Marillac Campus policies are maintained electronically and are subject to change. Printed copies may not reflect the current official policy.*